

**Job Posting: FlowRider™ Coordinator****Location:** Snohomish Aquatic Center**Status:** Non-exempt, Part Time**Hourly Rate:** \$12.00 - \$14.00 per hour**POSITION SUMMARY:**

Responsible for day-to-day operations and providing direction to the FlowRider™ team during scheduled shifts; manage and delegate available resources to ensure all guests, program participants, and potential customers have an exceptional experience. Promote and grow the FlowRider™ program.

**• RESPONSIBILITIES:**

- Assist in development and operations of all FlowRider™ programming
- Provide oversight to the day-to-day operations of FlowRider™ programs and regularly report to the Aquatics Manager
- Maintain a safe and positive environment for guests and staff
- Inspect FlowRider™ regularly, and assist the Facilities Manager with maintenance and upkeep, and the monitoring of chemical levels and water levels in the FlowRider™
- Monitor and assist in evaluating and developing the FlowRider™ staff
- Participate in in-service trainings, orientations, and other staff meetings
- Maintain prescribed risk management standards to include certification, in-service training, and accident/incident report tracking
- Complete and maintain all applicable reports and records
- Provide direct program supervision
- Follow established emergency action plan and procedures in the event of an emergency
- Required to work a flexible schedule, including early mornings, late evenings, weekends and holidays
- Other duties as assigned

**• SKILLS AND QUALIFICATIONS:**

- Must be a minimum of 18 years of age
- Excellent skill on the FlowRider™ and physical conditioning
- Ability to demonstrate Flow based skills, and teach these skills to guests and staff.
- Ability to react quickly and calmly in emergency situations
- Exhibit leadership skills, problem-solving capabilities, and be able to carry out tasks efficiently and accurately
- Strong verbal and written communication skills
- Self-motivated and self-directed
- Provide excellent internal and external customer service. Create a positive experience for guests through professional, courteous, and consistent behavior

**• PHYSICAL REQUIREMENTS:**

- Ability to stand for extended periods
- Able to lift up to 50 lbs
- Must be physically able to provide emergency care if situation arises

**• EDUCATION AND EXPERIENCE**

- High school diploma or equivalent
- Must be Lifeguard certified
- 6 months' customer service or related experience preferred